

No Overdue Fines at PPLC Member Libraries Effective October 1, 2021

1. What happens if my items are overdue?

- You will not be charged overdue fines, but your account will be blocked when items are 10 days overdue
- Accounts will be unblocked when items are returned in good condition

2. What happens when my account is blocked?

- You will not be able to borrow library items, or access Overdrive/Libby
- Your account will be billed for the cost of the outstanding items plus processing fees

3. How do I unblock my account?

Visit your local library to return or pay for lost/damaged items

4. What happens to the fines currently on my account?

- All overdue fines will be eliminated on October 1, 2021
- Fines for lost/damaged items will remain on your account

5. How can I tell if my account is blocked?

- A notice will be sent to you based on your account preferences (email, text, or phone)
- You may also log in into your account

6. What else do I need to know?

- Items will automatically be renewed twice, unless they are on hold for another borrower
- The East Lake and Palm Harbor Libraries will continue to charge overdue fines for special collections

Thank you for returning your items on time!



For detailed information visit: pplc.us/finefree